



ZYLIA

At Zylia, we are pioneers in creating advanced audio recording technologies that have a real impact on the music and audio industry. Our commitment to innovation has led us to develop the ZYLIA Portable Recording Studio, a game-changing one-mic recording system that captures a 360° audio scene. We're on a mission to redefine the way sound and musical performances are recorded and shared worldwide. To continue our growth, we're searching for a passionate and driven Customer Order Specialist to join our team in Poznań.

We are looking for:

Customer Order Specialist

Location: Poznań

Your Role:

As a Customer Order Specialist, you'll be at the heart of our operation, ensuring that our innovative products reach our customers smoothly and efficiently. You'll manage customer orders from placement to delivery, providing exceptional service that reflects the quality of our brand. Your responsibilities will include processing orders, coordinating with logistics, addressing customer queries, and ensuring a seamless shopping experience.

What We're Looking For:

- Excellent communication skills, with proficiency in English (Polish not required).
- Strong organizational skills and attention to detail.
- Experience in customer service or order management preferred.
- Ability to work independently and as part of a team.
- Passion for music and technology is a plus.

Why Zylia?

- Be part of a company that's at the forefront of audio technology innovation.
- Collaborative and creative work environment with a team of experts.
- Opportunities for professional growth and development.
- Competitive salary and benefits, including training and necessary work tools.
- Vibrant office located in the heart of Poznań.

If you're enthusiastic about shaping the future of audio and have a commitment to excellence, we'd love to hear from you. Please send your CV and cover letter to jobs@zylia.co with the subject line "Customer Order Specialist Application."

Let's make a difference in the world of audio together!

Please, attach in your application: "I hereby declare that all the facts and information provided for this cover letter and CV are true. I allow my personal data stated in the above-mentioned applications to be processed for the purpose of recruitment, in accordance with the Personal Data Protection Act dated 29/08/1997 (Dz.Ust.No.133, item 883)".